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EVV UPDATE: MI VIA IN-HOME LIVING SUPPORTS

The Human Services Department (HSD) and Department of Health (DOH) have addressed concerns raised by families and stakeholders regarding the inclusion of Mi Via In-Home Living Supports in New Mexico's EVV system.

HSD has reviewed one year of EVV data and has continued to assess the EVV requirements. While the state would find ongoing access to IHLS EVV data useful, the decision has been made that EVV alone in the IHLS part of the program, does not provide HSD/DOH with the ability to engage in meaningful oversight, and given the repeated concerns of families and providers, the state has decided to utilize the CMS exemption for this population and suspend the EVV requirement for IHLS.

That said, DOH and HSD believe it is important that we put in place measures that will continue to allow for appropriate oversight to services provided in the 1915c HCBS Waiver, and monitor fraud, waste, and abuse. The Departments intend to implement the following new oversight measures:

- Mi Via Consultants will be required to complete monthly face-to-face visits with all participants. This is an increase from a quarterly face to face visit requirement. *July 1, 2022*
- The DOH Quality Management Bureau of the Division of Health Improvement will complete an audit of vendor agencies to ensure billing compliance and service delivery compliance with the NMAC. *TBD*
- The DOH Developmental Disabilities Supports Division (DDSD) employees will be completing face to face home visits with Mi Via participants. *Currently happening.*

These activities strengthen existing health and safety measures incorporated in the Mi Via Waiver and take further steps to ensure person-centered and quality services throughout the system.

Effective immediately, IHLS providers and their employees can suspend the use of the EVV system.